

General Information on Data Protection



Safran Electronics & Defense (www.safran-group.com/companies/safran-electronics-defense) provides Cassiopée, a flight data analysis solution dedicated to stakeholders in the aviation industry.

The privacy of your personal data is a big deal to us. In this policy related to the use of Cassiopée, we lay out:

- what personal data we collect and why
- how your personal data is processed and secured
- and your rights to your personal data.

We may update this policy as needed to comply with relevant regulations and reflect any new practices.

Definitions

In the frame of this policy, the organization that signed a Commercial Agreement with Safran Electronics & Defense in order to access Cassiopée is called : “the Customer”.

What we collect your personal data and why ?

Users personal data is collected and processed so that users can log into the application and access the data they are entitled to. This also enables to prevent any unauthorized access to the application. Users personal data is also processed to feed usage statistics and improve our products and services.

- *Legal basis* : consent by accepting the present policy “personal data”
- *Collected data* :
 - identity and access (**collected from the Customer’s information systems and from the users**): last name, first name, email address, company.
 - geolocation data (**collected by Cassiopée**): we log all access to all accounts by full IP address so that we can always verify no unauthorized access has happened. We keep this login data for as long as your account is active.
 - website interactions (**collected by Cassiopée**): when you browse Cassiopée, your browser automatically shares certain information such as which operating system and browser version you are using. We track that information, along with the pages you are visiting and page load timing for statistical purposes, to test new features and design, and to improve our products and services. These web analytics data are tied to your IP address and user account. We blind all of these individual identifiers after 90 days.
- *Retention period*: personal data is kept until the first of these two occurrences :
 - one year after removal of the user account at Customer’s request
 - one year after the end of the commercial agreement between Safran Electronics & Defense and the Customer.
- *Recipients*: platform administrators (Safran Electronics & Defense employees/subcontractors), application administrators (Safran Electronics & Defense employees/subcontractors or Customer employees), information system security team (Safran and Safran Electronics & Defense employees/subcontractors)

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Cookies

When you visit a website, it may retrieve or store information on your browser in the form of cookies. This information is mainly used in the form of cookies necessary to improve navigation and make the site work as you expect. We do not use cookies that identify you directly.

How we secure your data

Safran Electronics & Defense has implemented physical, logical and organizational security measures to ensure that personal data is not lost, altered or disclosed to unauthorized third parties.

Location of data and data transfers

Data is stored in Ireland and France (European Union).

Personal data might be transferred outside the European Union so as to be handled by our Cassiopée support team based in Dallas, USA. We do this for such purpose as helping you to solve authentication issues, or to create new users accounts. These data transfers intra Safran Group and outside the European Union are subject to the Safran “Binding Corporate Rules”

Your rights

All users have the right to access, rectify, delete, limit and portability their personal data, as well as the right to object, which they may exercise by contacting Safran’s Personal Data Protection Officer: dpo.SED@safrangroup.com.

Fulfillment of some data deletion requests may prevent you from using Cassiopée because our application may then no longer work. In such cases, a data deletion request may result in closing your account.

Any user can also file a complaint with the French data control authority (www.cnil.fr).

No negative consequences or discrimination will be made towards the user (refusal of access to the service, possible or actual service of lesser quality), if he chooses to exercise one of his above-mentioned rights.

Safran Electronics & Defense does not sell or transfer your personal data to any third party.

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